# P-EARL: AN ONLINE ORDERING SYSTEM AND FOOD SERVICE APPLICATION WITH SCHEDULED DELIVERY OF LINTEAK MILK TEA SHOP

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**CHAPTER 1**

# INTRODUCTION

## Background of the Study

## Overview of the Current State of the Technology

## Statement of the Problem

The general aim of the study is to identify how can an online ordering system help in contributing to one's business growth during a pandemic crisis.

Along with this general problem, the following questions are also expected to be answered by the end of the study:

1. How can an online ordering system expedite certain workflows around a business?
2. How does an online ordering system facilitate well communication between the seller and the customer?
3. How can an online ordering system serve as a platform to expand the marketplace of the business?
4. What are the variables to be considered in creating an online ordering system?
5. What is the level of convenience that an online ordering system offers to both the business and its customers?

## Objective of the Study

## Scope and Limitation

The scope of the study circles around the following:

### Access Levels

Certain limitations, permissions, and boundaries are offered by the system. This allows the system to be accessed differently dependingly on the type of end-user that will use the system.

**Administrator**. The administrator is the one that has

## Methodology of the Study

## Significance of the Study